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Date of Deposit: <u>09/01/2005</u> Ref: Case Docket No.: <u>**P5063**</u>

First Named Inventor: Yevgeniy Petrovykh

Serial Number: <u>09/932,033</u> Filing Date: <u>08/17/2001</u>

Title of Case: Method and Apparatus for Intelligent Routing of Instant Messaging

Presence Protocol (IMPP) Events among a Group of Customer Service

Representatives

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Alexandria, VA 22313-1450

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Mark A. Boys

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Docket Number (Optional) **NOTICE OF APPEAL FROM THE EXAMINER TO** P5063 THE BOARD OF PATENT APPEALS AND INTERFERENCES I hereby certify that this correspondence is being deposited with the In re Application of United States Postal Service with sufficient postage as first class mail Yevgeniy Petrovykh in an envelope addressed to "Commissioner for Patents, P.O. Box Filed Application Number 08/17/2001 09/932,033 Method and Apparatus for Intelligent Routing of Instant Messaging Presence Protocol (IMPP) Events among a Group of Customer Service Representatives Signature, Art Unit Examiner Mark A. Boys Typed or printed 2154 Ashokkumar B Patel name Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the examiner. 500.00 The fee for this Notice of Appeal is (37 CFR 41.20(b)(1)) Applicant claims small entity status. See 37 CFR 1.27. Therefore, the fee shown above is reduced 0.00 by half, and the resulting fee is: A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. I have enclosed a duplicate copy of this sheet. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment 50-0534 . I have enclosed a duplicate copy of this sheet. A petition for an extension of time under 37 CFR 1.136(a) (PTO/SB/22) is enclosed. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the applicant/inventor. assignee of record of the entire interest. Donald R. Boys See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. Typed or printed name (Form PTO/SB/96) attorney or agent of record. 831-726-1457 35.074 Registration number Telephone number attorney or agent acting under 37 CFR 1.34. 09/01/2005 Registration number if acting under 37 CFR 1.34. Date NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below*.

This collection of information is required by 37 CFR 41.31. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11, 1.14 and 41.6. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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forms are submitted.